



## Data Storage Terms of Service

MOgene will make every reasonable effort to store your sample remainder (if applicable) in an appropriate manner for a period of up to 3 months from the date of completion of the project. If you would like to have that material returned, please contact us after you have received your data to arrange to pick it up or for a mutually agreeable method to pay for shipment. If you would like us to discard the sample remainder, please let us know by email.

### Data Retention Policy

Microarray data: Raw (feature extraction .txt) and analysis files (if generated) will be maintained as available for 3 months after the initial delivery date. Delivery of microarray data is typically done electronically but other arrangements can be made.

Next Generation Sequencing (NGS: Illumina or PacBio) data: Raw (.fastq.gz) will be maintained as available for 1 month from the time of delivery. Delivery of NGS data is typically done by shipment of a customer supplied external hard disk.

It is the responsibility researchers to check within the relevant time frame (microarray 3 months, NGS 1 month) that the data delivered is complete and readable. At the end of the period, unless specific other arrangements have been made, all of the data may be taken off of our servers and may no longer be available.

At your request, for a nominal charge, we will archive your data for longer term (Amazon Glacier). Please contact us in writing (email) for details (specific data set, subset of data processing, term of storage, pricing etc).